

La Boujee Bar

Terms & Conditions

Bar Service

Our mobile bar service offers a range of options to suit your event needs. If you require table service, please inform us at the time of booking so we can arrange additional staff accordingly. Our standard bar service includes a selection of bottled or canned beverages, including champagne, beer, wine, cider, and premixed spirits. Should you desire spirit or cocktail service, this must be confirmed during booking and involves the provision of a mixologist, specialized barware, additional glassware, ice, and staff to ensure optimal service.

Any changes to the initially quoted drink selection must be communicated at least 4 weeks before your event and may result in additional fees. Failure to notify us of changes may result in service refusal or the provision of incorrect glassware.

For your convenience, we offer a self-serve station for water. Alternatively, we can provide glassware for soft drinks at an additional cost.

At the conclusion of our service, we switch to disposable cups for the final 30 minutes to facilitate the collection of all glassware. Any missing glassware will be collected later, subject to a travel fee, and invoiced accordingly.

Booking Deposit

Except where our rights are governed by the Australian Consumer Law, all deposits are considered non-refundable in the event of changes of mind or cancellations by you. We can only secure a booking date upon receipt of your 50% deposit. Failure to submit the required 50% booking deposit within 7 business days constitutes cancellation of your booking and the associated quote. By submitting the non-refundable deposit, you acknowledge and accept that it covers reasonable opportunity costs and administrative expenses incurred in securing your booking, including the turning away of other potential bookings.

Accepting a Booking

We will issue an invoice for payment. A contract will exist between us from the date we receive the 50% Booking Deposit.

Taxes and Charges

Additional surcharges will be incurred for services booked on Public Holidays, Christmas Eve, Christmas Day, and New Year's Eve, as well as for services conducted after 12.00am. If travel is necessary on a public holiday, such as Good Friday, to cater to your event on the subsequent day, such as Easter Saturday, with return travel on Easter Sunday, these circumstances will be considered and reflected in the charges accordingly. All prices advertised are exclusive of GST.

Glassware

We provide the necessary quantity of glasses for your event. As part of our commitment to sustainability, we encourage guests to recycle their glassware during the event whenever feasible, thereby reducing our carbon footprint. For larger events or those spanning extended durations, we may suggest additional glassware and staff to oversee their management as needed. However, due to constraints on vehicle capacity, we are unable to provide extra glassware for table settings. If your venue enforces a no-glass policy, please inform us at the time of booking.

Glassware Security Deposit

This policy pertains specifically to Champagne Towers and Dry Hire arrangements. A refundable security deposit of \$150 is mandatory for all bookings involving glassware when opting for Dry Hire or Champagne Tower. The security deposit must be paid before glassware is provided. You are responsible for any loss or damage incurred by yourself or your guests to our equipment during the hire period. Any missing glassware at the conclusion of your hire will be deducted from this security deposit.

Guest Numbers

Please inform us of all guests attending your event. Confirmation of guest numbers must be provided 4 weeks prior to your booking date. Any increase in guest numbers will result in additional fees. Failure to notify us of any increase may lead to delays in service and a shortage of glassware. In accordance with Responsible Service of Alcohol (RSA) laws, if necessary, your bar will be temporarily closed until additional staff are engaged.

Final Payment

The remaining balance must be settled no later than 4 weeks before your event, unless stated otherwise. For services booked within 4 weeks of the event, payment is due at the time of booking. Failure to provide evidence of final payment before the event date may result in the cancellation of your booking.

Drinks Menu

Please be aware that while we strive to present the drinks as per your initial request received 4 weeks prior to your event, any last-minute alterations made to your drink selections may affect our ability to provide the correct display or glassware.

You are accountable for disposing of all rubbish at the conclusion of the event. We will handle the organization of rubbish and recycling materials, including cans, bottles, and cardboard, upon the provision of designated bins. These bins should be set up before our arrival.

Permits and Consents

If the event takes place on public property, it is your responsibility to acquire necessary permissions and permits from the Council. A copy of these documents must be provided to us at least two weeks before your event. If the event is hosted at a venue, you must obtain permission from the venue and inform us of any conditions or requirements at least two weeks prior to the event. For events on private land, you must obtain permission from the landowner.

Access and Setup

We need a level area near your event location. If the designated spot isn't suitable or safe for our mobile bar, we'll select the closest available flat surface. Should you require lighting and access to our bar fridges, you'll need to provide power within 30 meters. Please inform us at the time of booking if power won't be available; a generator can be arranged for an extra fee. If you'd like an additional service area or need the bar moved during the event, please discuss this when booking. A \$250 charge will apply for relocating the bar during the event or if an extra service area is requested on the day.

Measurements for Tow vehicle and Mobile Bar

"Tow" vehicle: Length: 5m x Width: 1.85m x Height: 1.7m

"La Boujee Bar" Mobile Caravan Bar: Length: 5m x Width: 2.23m x Height: 2.65m

Cancellation by You

Except where our rights are protected under the Australian Consumer Law, all deposits are non-refundable in the event of changes of mind or cancellations by you. A booking is considered cancelled upon receipt of written confirmation of the cancellation. The following cancellation fees are applicable to all bookings as outlined below:

- i. Cancellations of our supply and services within 12 weeks of the booked date will result in a 50% fee. ii. Cancellation of supply and services within 4 weeks of the booked date will result in a 100% fee. iii. Any changes from the agreed booked date to a future date will incur a rebooking fee of \$250.00.
- ii. Failure to identify and notify us of any obstructions preventing the safe transportation of our equipment into the event space, or if the occasion or venue differs from what was discussed, will be considered a cancellation of your booking, incurring a 100% fee.

Cancellation by Us

If we cancel your booking, we will issue you a full refund.

Liability

We shall not be held liable or obligated to compensate for any damage or loss incurred by you, your property, or that of a third party during the transportation of our bars at your direction. Our aim is to complete the setup of the bars on or before the start of the service period, provided you have fulfilled the obligations outlined in paragraphs 4 and 5. If the equipment is not set up before the service period commences, you reserve the right to withdraw. If the delay in setting up the bar is due to adverse weather conditions or other circumstances beyond reasonable control, we shall not be liable to provide further compensation to you.

Photos and Marketing

We retain the right to utilize and distribute all photographs, videos, or other recorded media featuring our mobile bars or their components. By engaging our services, you provide us with a perpetual, royalty-free, irrevocable license to employ these images for publicity and promotional activities. This permission has no expiration date.

Extension of Service

Any requests for extended service beyond the agreed end time, which incurs a cost of 1.5 times the normal rate, must be paid promptly.

End of Service

If you choose the BYO packages. At the end of the agreed service time, any excess alcohol will be removed from the mobile bar and securely stored. You are responsible for providing empty tubs for transferring loose drinks. We will inform you of any missing glassware at the conclusion of service, and any unaccounted-for glassware will incur a charge of \$2 per glass. Additionally, we reserve the right to offer glassware collection from the venue at a later time for an extra fee. Immediate exit from the event is required following the pack-down of the bar. Please notify us at the time of booking if immediate exit is not possible. A fee will be applied per hour for any wait time incurred.

Please carefully review these booking terms and conditions. Feel free to reach out to us if you have any questions or concerns. By agreeing to our quote and submitting payment of our fees, you acknowledge that you have read and understood the terms and conditions outlined below, and you accept them in full. We reserve the right to update these Terms and Conditions as needed and will provide them on our website for public viewing.